

Funeral Venue: [Mortlake Crematorium](#)

At Obitus, we strive to take your feedback on board and continue to innovate our products. In response to feedback over the past year, we've made some changes to our media services for 2023.

Whilst adding new products, we have also simplified our existing range to make those important conversations with families much easier.

To introduce the full set of new products at a manageable pace, we're staggering their release onto the website from 1st April 2023.

Headline changes

Available from 1st April 2023:

- Two new Keepsakes; the Video Book and the Memory Box, with a fresh premium look and feel across the full range.
- Pro Tribute becomes Music Tribute with improved transitions.

Coming soon:

- Two new Tributes; the Themed Tribute and the Bespoke Tribute.
- A brand new Bundle option, making it more cost effective and easier for funeral arrangers to order multiple products.



Going forward, some products which are rarely ordered will be hidden from the Obitus ordering platform. We don't want to limit choice, so as always, we can offer these products on special request.

What happens next?

Keep an eye on your inbox as we'll be sending out more detailed information about the latest Obitus product set over the next month. We'll give you access to a series of explainer videos and support documents to help you understand the changes and improvements.

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Tributes

Product Name	Product Description	Price
Single Photo	A picture of the deceased that can be shown on your venue's screens throughout the service, or at a selected time.	FREE
Basic Slideshow	Photo slideshow of up to 25 photos with simple transitions that can be set to loop. This option does not include music.	£45
Music Tribute (Formerly Pro Tribute)	A beautifully crafted Tribute of up to 25 photos, timed to a chosen piece of music with fade transitions.	£70
Themed Tribute 	Choose from a range of curated themes and have up to 25 photos professionally edited and timed to a chosen piece of music. Coming later this year - The new Tribute will launch with 12 lifestyle themes to choose from, with the options expanding over time.	£95
Bespoke Tribute 	Coming later this year. - A professionally crafted bespoke tribute for the service by our in-house media team. Families and arrangers will have access to a "bespoke concierge" to create something unique and personal.	£400



Extras		
Extra Single Photo	A surcharge for any additional holding images beyond the Single Photo.	£15
Tribute Download	A downloadable version of the Music or Themed Tribute, to keep forever.	£10
Extra Tribute Photos	For each extra 25 photos on a visual tribute.	£20
Extra Work Charge	A fee that is applied to any of the standard products for additional work outside the norm, e.g. adding a video to a Tribute.	£20
Family Supplied Tribute	Family Supplied video/photo Tribute used as received with basic quality checks performed by the Obitus team.	£25

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Streaming

Product Name	Product Description	Price
Live & On Demand	<p>A professionally live streamed service so that people can still watch and pay their respects virtually.</p> <p>With Live & On Demand, families can share the secure link with others to watch as it's happening with the option to view online for a further 28 days. A downloadable file is also available.</p> <p><i>Live Only version available upon request.</i></p>	£60


Keepsakes

Product Name	Product Description	Price
DVD or USB	A one-of-a-kind memento to keep forever. A DVD or USB Keepsake copy of the service, Tribute or both, in a personalised grey linen case.	£55
Video Book Available from 1st April 2023 	For those who want to revisit their service wherever or whenever. A portable video of the service, Tribute or both, set in its own A5 electronic screen with 5 functional buttons, encased in a linen-wrapped 'book'.	£95
Memory Box Available from 1st April 2023 	You can choose up to 25 photos to be professionally printed and delivered in a bespoke linen-wrapped box alongside your service, Tribute, or both, on DVD and USB Memory Stick.	£130

Extras		
Blu-Ray or Audio CD	<p>A Blu-Ray or Audio CD keepsake copy of the Live Stream/ Tribute or both, wrapped in a premium grey linen covered box that is personalised to the deceased.</p> <p><i>(Available upon request)</i></p>	£55
Second Copies	Any additional copies of a DVD or USB keepsake can be bought at a reduced price.	£30

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Bundles

Product Name	Product Description	Price
Obitus Bundle 10% saving vs individual sale price 	<ul style="list-style-type: none"> • Single Photo • Music Tribute • Livestream - Live & On Demand • 1 x Keepsake item (Choose from DVD or USB) <p>Coming later this year - By ordering the bundle there will be a 10% saving against individual sale price.</p>	£160

Services for Young People

Product Name	Product Description	Price
Live & On Demand, Single Photo and Basic Slideshow	<p>For young people under the age of 18, we offer free Live & On Demand Streaming, a Single Photo and a Basic Slideshow of up to 25 photos.</p> <p>Alternatively, the value of these products can be credited against a more premium option if preferred.</p>	Free

We're committed to delivering the highest quality service. If anyone is not completely satisfied with any of the products or services we provide, please get in touch.

We'll be sending more information on the latest product range over the next month, including supporting documents and videos. We'll also let you know as soon as you can access the new products that are coming soon.